



RV
ProCare™

HIGH TECH COMPONENT COVERAGE

EXTENDED SERVICE CONTRACT

(NEW UNITS ONLY)

DECLARATION SECTION

DECLARATION SECTION						AGREEMENT NUMBER	
NAME OF PURCHASER (Agreement Holder)				PHONE (Including Area Code)		HTE	
STREET ADDRESS				CITY		STATE	ZIP CODE
DEALER NAME				DEALER CODE		PHONE (Including Area Code)	
STREET ADDRESS				CITY		STATE	ZIP CODE
EMAIL ADDRESS			Motor Home <input type="checkbox"/>	Travel Trailer <input type="checkbox"/>	Full Timer Surcharge <input type="checkbox"/>	NEW ONLY	YEAR / MAKE /MODEL
VEHICLE ID NO.						SERVICE AGREEMENT PRICE	
EFFECTIVE DATE						TERM TIME	
DEDUCTIBLE \$50							
LIENHOLDER				CITY / STATE			

This Agreement describes the coverage You will have under Your RV ProCare Service Agreement (hereinafter referred to as "Agreement"). In return for payment by You of the Service Agreement Price and subject to all the terms of the Agreement, We agree with You as follows:

I, the undersigned purchaser of this Agreement, acknowledge that I have read the Agreement, understand it and agree to pay the Service Agreement Price stated above. The REPAIR PLAN Section identifies the coverage selected. The specific components covered are identified in the WHAT IS COVERED Section. This Agreement represents the entire Agreement between You and Us. No person has the authority to change this agreement or to waive any of its provisions. No other written or oral statements apply to this Agreement.

Date

Agreement Holder Signature

Salesperson Signature

RVPC-3000 (5/08)

Term and Coverage: The ESC covers any product, which, at the time of purchase, has a minimum 30-day parts and labor warranty. The ESC commences upon the expiration of the original written warranty. Length of contract, coverage amount and product description limitations are subject to information printed on Your ESC. If the original warranty offers "split-warranty" coverage (the original warranty offers different coverage for parts and labor) the ESC commences when the shortest portion of the original warranty expires. During the original warranty period, any covered parts and labor charges are the responsibility of the original warrantor. This ESC does not extend beyond the stated term and claims filed after the expiration of the ESC will not be honored. Elite Administration is in no way liable for damages as the result of parts being unavailable for repair or replacement. Throughout this Service Contract, the words "We," "Us," and "Our" refer to Elite Administration. The words "You" and "Your" refer to the Contract Holder.

REPAIR PLAN

1. What is Covered: We will restore or replace the covered product to normal operating condition after it has failed during normal use due to mechanical and/or electrical breakdown and Your Covered product no longer performs its intended functions. This ESC covers labor and parts costs necessary to repair Your covered product with a \$50 handling charge. The following products are covered: TV, VCR/VCP, Stereo Receiver, CD Player, Cassette Player, Antenna, Satellite System, GPS Systems and Power Awning Mechanisms, DVD.

2. Non-Repairable/Uneconomical to Repair Products: If We determine that the product is not repairable or uneconomical to repair, We may, at our discretion, render Current Market Value (CMV) or replace the product with a product of like kind and quality, not to exceed the original

retail price excluding taxes. Replacement parts may be new, refurbished or non-original manufacturer's parts that perform to the factory specifications of the product.

3. Service Contract Holder's Responsibilities: You must follow the instructions for use provided in the owner's manual of Your product. You must have Your product maintained in accordance with the manufacturer's recommendations as outlined in the owner's manual. Failure to follow the manufacturer's maintenance and service recommendations may result in the denial of coverage under this ESC. False or fraudulent claims will void this ESC and are subject to prosecution to the full extent of the law.

4. If You need Service: Call (866) 378-9375 and have Your contract number available. We will cover the reasonable parts and labor costs that We authorize.

5. Exclusions & What Is Not Covered – Your ESC Does Not Cover:

- A.** All new and refurbished products with less than an original thirty (30) days parts and labor limited warranty.
- B.** Consumer replaceable items including, but not limited to, batteries, including rechargeable batteries; tapes; data storage media; filters; fuses; blades; bulbs; replaceable fluids; or any other parts or materials which are designed to be consumed during the life of the product. All accessories never covered under the manufacturer's warranty, including, but not limited to, extra lenses and additional hardware. Loss of, or damage to, data, recording media, and software. All software and data must be backed up by You prior to commencement of repair.
- C.** Failure of non-operational components such as, but not limited to: cabinetry and cabinet frames, decorative finishing, door liners, glass, including projection television exterior screens, handles, knobs, masks, racks, rollers, shelves, and cosmetic damage.
- D.** Personal computer monitors; screen imperfections, including "burn-in" or burned CRT phosphor caused by video games, prolonged display of one or more signal(s), or other abuse.
- E.** Damaged or defective LCD screens when the failure is caused by abuse.
- F.** Damage resulting from unauthorized repair; software virus; improper gas or water connections, or electrical wiring and connections; damage caused during delivery, improper installation, or setup; user-facilitated minor adjustments and settings outlined in the product's owners manual; external antenna or local reception problems; inaccessible products or parts; negligence, misuse or abuse,- power surge.
- G.** Failure due to corrosion, rust, dust, animal or insect damage; Acts of God such as fire, water, windstorm, sand, dirt, hail, lightning or earthquake; civil disorders; war; riot; nuclear accident; accidental physical damage by any external cause; malicious mischief; transportation damage; mysterious disappearance; acts of terror; theft or vandalism.
- H.** Your failure to follow the instructions described in the product's owner's manual, manufacturer's recommended maintenance procedures, requirements and misuse or abuse of the product; damage caused by leaking batteries.
- I.** Any service request that results in customer education or "no problem found" diagnosis.
- J.** Failure, inoperability, or disruption of any product or product functions due to any manufacturer defect, including, but not limited to, products under a manufacturer recall.
- K.** Conditions which existed prior to Your purchase and delivery of the product or the ESC. Special, indirect, incremental, or consequential damages; loss of use, including, but not limited to, lost profits and/or business interruption.
- L.** Any cost associated with tearing apart walls, cabinetry, removing permanently attached components, etc. to access wiring, components, etc.
- M.** Used products purchased "as is."
- N.** Service disruption due to the transition to digital broadcasting.
- O.** Covered products with removed or altered serial numbers.
- P.** Repairs outside the U.S. and Canada.

6. Renewal: A renewal of this ESC may be available to You at expiration. The renewal ESC price will reflect the age, condition of the product, and current service prices. Please contact Us for more information.

7. Transfer: This ESC may be transferred to an eligible party to whom You sell or give the equipment while this ESC is in effect. Elite Administration has the right to reject a transfer request and will refund the transfer fees.

8. Arbitration: In the event you, the Agreement Holder and Elite Administration fail to agree whether coverage is provided under this ESC, each party shall agree to submit the problem to an impartial arbitration. In such event, the parties agree to abide by the finding and will share equally in the cost of arbitration.

9. Cancellation: In the event that this ESC is cancelled prior to its maturity, we shall refund the pro-rata funds for this ESC less a \$75.00 cancellation fee. Elite Administration cannot provide service under this Plan if You do not complete the registration process. Elite Administration reserves the right to cancel this ESC upon suspicion of fraud or abuse. Policy Holder shall be entitled to a pro-rated refund of the unused ESC purchase price.